

Appendix O:

**Copies of the letter notifying the FCC of
Substantive Changes to the RRS Program**



Public Utilities Commission

John Kasich, Governor
Todd A. Snitchler, Chairman

Commissioners
Cheryl Roberto
Steven D. Lesser
Andre T. Porter
Lynn Slaby

October 17, 2012

Gregory Hlibok
Disability Rights Office
Consumer and Governmental Affairs Bureau
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Dear Mr. Hlibok:

The Public Utilities Commission of Ohio (PUCO) is committed to ensuring that Ohio's Telecommunications Relay Service (TRS) is in compliance with the Federal Communications Commission's (FCC) rules. In accordance with FCC rule 47 C.F.R. §64.606 (f), Notification of Substantive Change, this letter is to inform you that Ohio's TRS funding mechanism was changed from a tax credit given to the provider of the TRS service to an annual TRS assessment. Beginning in 2009, the assessment is collected annually from each service provider that is required under federal law to provide TRS to its customers, including telephone companies, commercial mobile radio service providers, and providers of advanced services or internet protocol-enabled services (VOIP) that are competitive with or functionally equivalent to voice-grade, end user access lines.

In addition, the contact information for Relay Ohio callers wishing to file intrastate complaints and commendations regarding the relay service has been changed to the following:

Contract Administrator Name:	Elizabeth Blackmer
Address:	Public Utilities Commission of Ohio 180 E. Broad Street, Columbus, OH 43215
E-mail:	beth.blackmer@puc.state.oh.us
Web Address:	www.PUCO.ohio.gov
Voice:	(614) 466-4054
Fax:	(614) 752-8351

Relay Ohio has continued to meet all federal minimum standards as required by the FCC. Please contact me if you have any questions.

Sincerely,

Elizabeth Blackmer
Public Utilities Administrator
Service Monitoring and Enforcement Department

cc: Marlene Dortch, FCC Secretary
PUCO Docketing Division